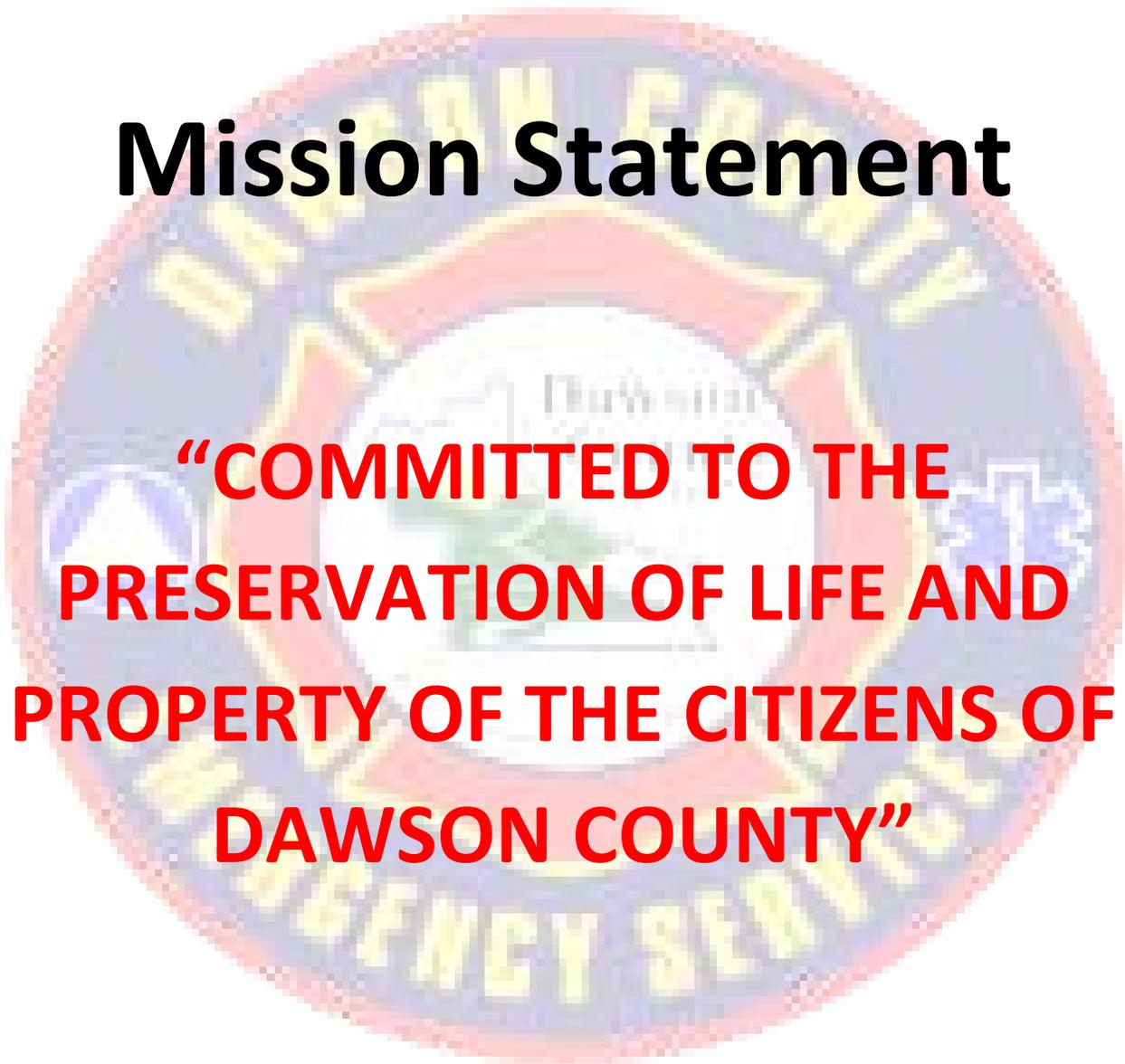
The logo is a circular emblem with a red outer ring containing the text "DAWSON COUNTY" at the top and "EMERGENCY SERVICES" at the bottom in yellow. The center features a white circle with a green building and the text "Dawson County Georgia". To the left is a blue triangle and to the right is a blue cross.

Dawson County Emergency Services

2015 Annual Report



Mission Statement

The seal of the Dawson County Sheriff's Office is a circular emblem. It features a central shield with a landscape scene, including a building and trees. The shield is surrounded by a red border. The words "DAWSON COUNTY" are written in yellow at the top, and "SHERIFF'S OFFICE" is written in yellow at the bottom. The seal is semi-transparent and serves as a background for the mission statement text.

**“COMMITTED TO THE
PRESERVATION OF LIFE AND
PROPERTY OF THE CITIZENS OF
DAWSON COUNTY”**



Dawson County

Emergency Services

Lanier Swafford, Chief
Tim Satterfield, Deputy Chief, Operations
Ricky Rexroat, Deputy Chief, Administration
Danny Speaks, Assistant Chief / Training

393 Memory Lane
Dawsonville, Georgia 30534
(706) 344-3666 Office
(706) 344-3669 Fax

April 1, 2016

On behalf of the staff of Dawson County Emergency Services, I am proud to be able to provide you with the 2015 Annual Report for our department. As you will see in this report, Dawson County Emergency Services offers a wide variety of professional services to our citizens. The major categories are fire prevention and fire suppression, emergency medical care and transport, emergency management of incidents, and the overall coordination of emergencies. This report is a reflection of those activities.

In difficult times, the citizens of this county expect and deserve a high quality of service. The men and women of this department are dedicated to meeting those needs and expectations. Our field is constantly evolving and changing and presents a continual challenge to stay abreast of the advances in technology and technique. Coupled with these changes are the ever-evolving challenges in the calls for service we provide. Still amongst all of this, we are proud to serve.

Please take the time to review this report in its entirety, for herein lies the data and facts of service the men and women of DCES provide each and every day.

Sincerely,

Lanier Swafford

Lanier Swafford

Fire Chief / EMS Director

2015 Goals



Provide the highest quality of service in a caring and professional manner



Preservation of life and protection of property by providing timely responses and a highly trained staff



Prevention of incidents through public education, fire and injury prevention activities, and code enforcement



Promote the professional development, health, and safety of our employees

Historical Overview

In any organization, it is important to understand where it started to fully understand where it is today. With Dawson County Emergency Services, this is no exception. Today, DCES is an established and growing department that provides a variety of services. In years past, many of these services were the responsibility of individual departments.

Fire Services: The first recorded organized fire protection began in the 1950's when the City of Dawsonville purchased a used fire truck and a number of civic minded individuals created a volunteer fire company. This single unit provided very limited protection to the city and county until the mid-1970. Following a devastating tornado that struck Dawson County in 1974, a movement began to improve fire protection. Community departments were formed at Liberty, Kilough, and Juno to supplement the Dawsonville Department. These departments had to rely on community funding to survive. These efforts continued until 1985 when the citizens passed a bond referendum to purchase five new fire engines and construct a new fire station in town. At this time the county took over operations of the individual departments. Station 5 was add in 1987, Station 6 in 1998, Station 7 in 2001, and Station 8 in 2009. The department continued solely as a volunteer effort until 2003 when the first five career firefighters were hired.

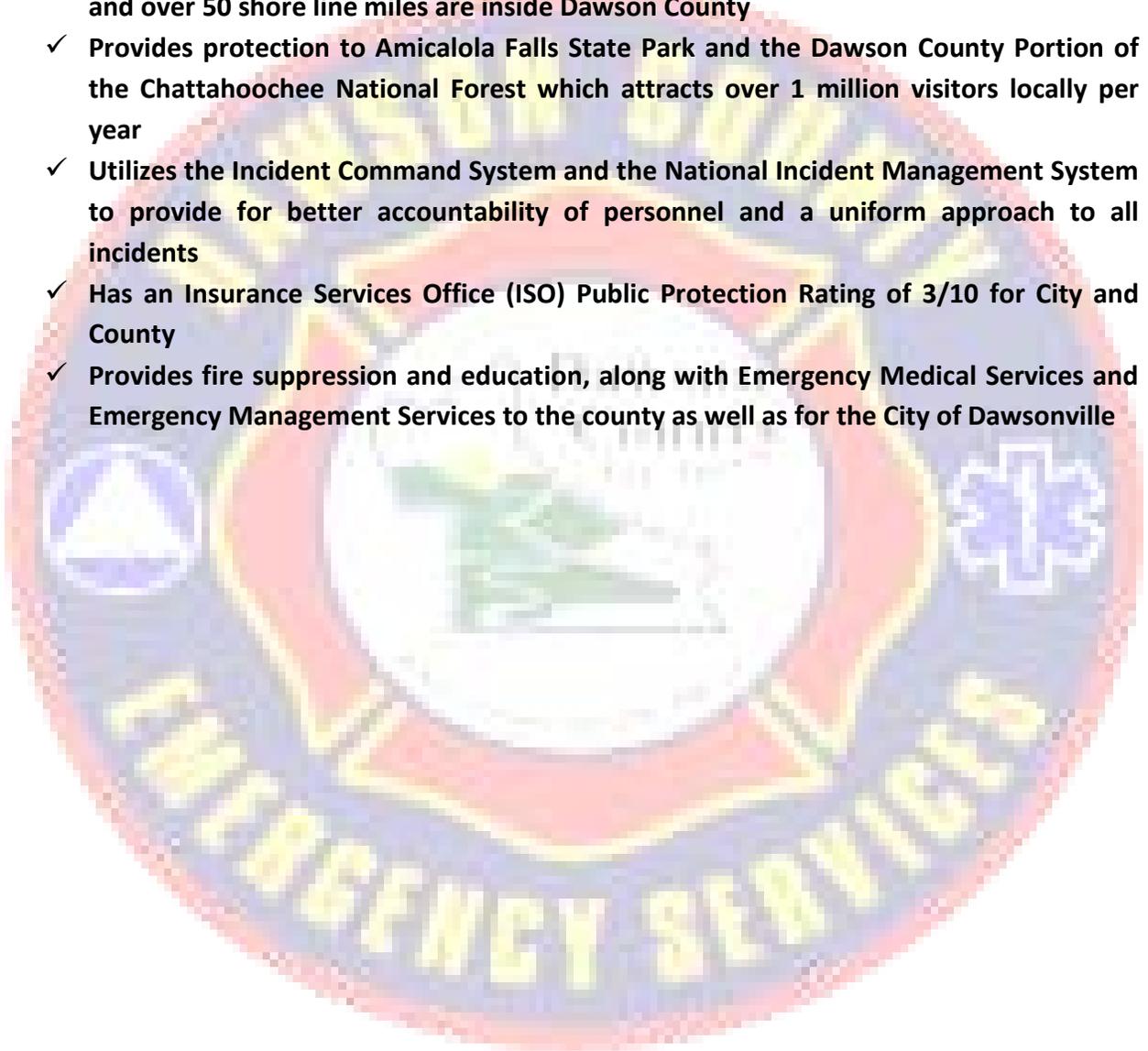
Emergency Medical Services: Ambulance service began to be offered in the county by local funeral homes in the 1950's. Before that time, anyone needing an ambulance had to summon one from Jasper, Dahlonega, Gainesville, or Cumming. Early care surrounded very basic care and transport. Not until federal involvement in the early 1970's was formalized training mandated for those providing pre-hospital care. Banister Funeral Home discontinued providing ambulance services in February 1979 and Dawson County took over. Unlike fire services which began as a volunteer effort, EMS has been a paid department since its inception. Since those early days with one ambulance, EMS has evolved to an aggressive pre-hospital provider operating three advanced life support paramedic level ambulances daily. For its excellent service and progressive treatment, Dawson County EMS was awarded the EMS Service of the Year for Region II and the State of Georgia in 2000.

Emergency Management Agency: Emergency Management evolved from the Civil Defense efforts of the 1950's and 60's. What began as a search and rescue and radiological preparedness and training has evolved into a professional and progressive organization which provides many different aspects of modern emergency management. Responsible for coordinating local preparedness, mitigation, response, and recovery from disasters, EMA manages the county Emergency Operations Center among its other functions.

All Departments Combine: In 2001 the Dawson County Board of Commissioners elected to merge the Fire Department, Emergency Medical Services, and Emergency Management Agency into one department. Dawson County Emergency Services came into formal existence on January 1, 2002. The next seven years would serve as a period of great change and advancement for the department. Then on January 1, 2009, following the recommendations of the Carl Vincent Institute of the University of Georgia, all Full- and Part-Time personnel were now cross-trained Firefighter/EMT or Paramedic.

Today the department

- ✓ Serves an area of 211 square miles
- ✓ Serves a population of over 22,000 (2010 Census)
- ✓ Provides protection to the most heavily used Corps of Engineers recreational lake, Lake Sidney Lanier in the country. Annually the lake attracts over 10 million visitors and over 50 shore line miles are inside Dawson County
- ✓ Provides protection to Amicalola Falls State Park and the Dawson County Portion of the Chattahoochee National Forest which attracts over 1 million visitors locally per year
- ✓ Utilizes the Incident Command System and the National Incident Management System to provide for better accountability of personnel and a uniform approach to all incidents
- ✓ Has an Insurance Services Office (ISO) Public Protection Rating of 3/10 for City and County
- ✓ Provides fire suppression and education, along with Emergency Medical Services and Emergency Management Services to the county as well as for the City of Dawsonville



Dawson County Board of Commissioners



Mike Berg (Center) – Chairman; (L – R) Jimmy Hamby – District 3; Sharon Fausett – District 1; Julie Hughes Nix – District 4; James Swafford – District 2

County Administration



Randall Dowling, County
Manager



Danielle Yarbrough, County
Clerk

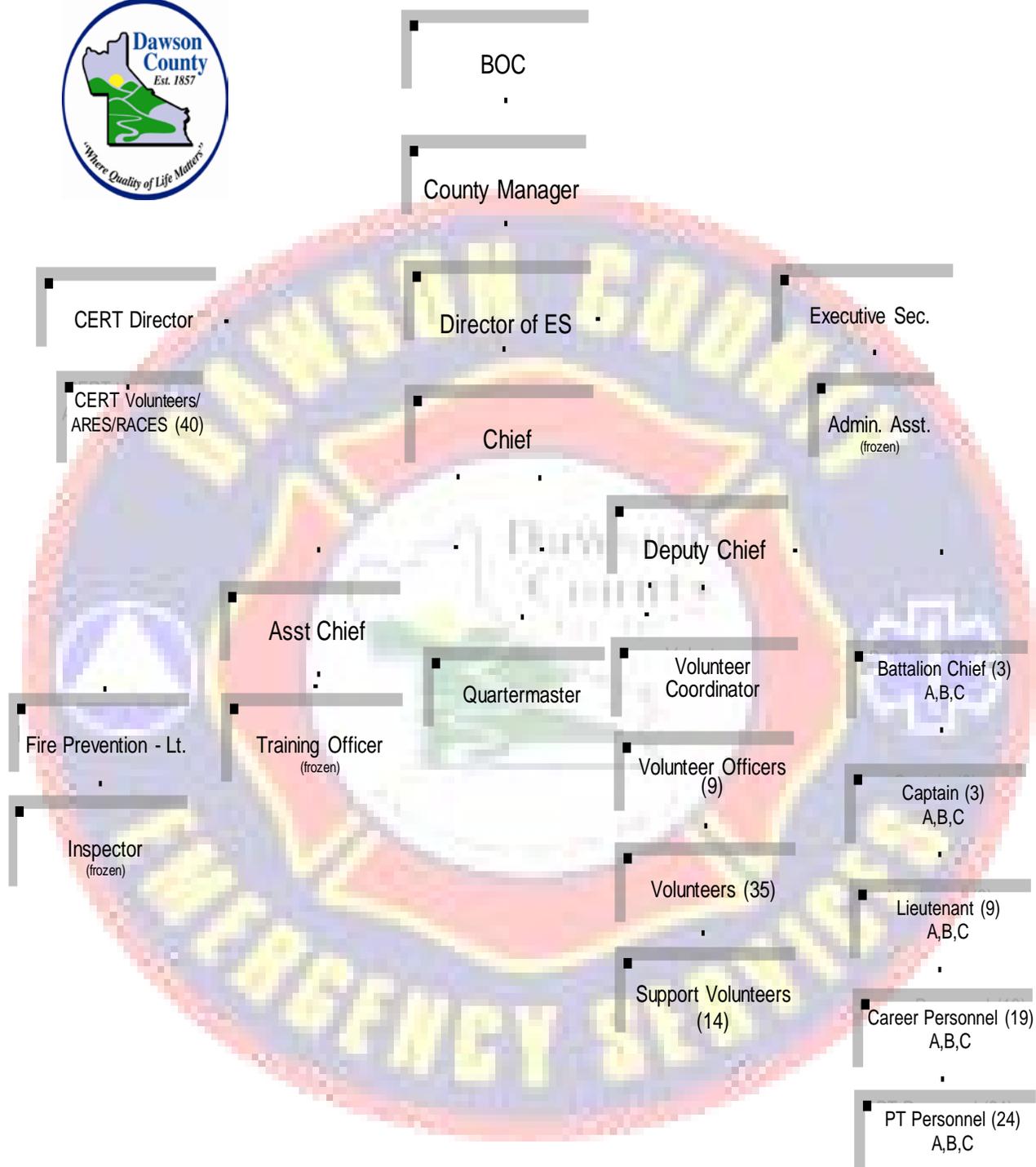


Joey A. Homans, County
Attorney

Mission Statement

Dawson County Government is committed to serve the public efficiently, preserve our heritage, safeguard the environment, protect citizens, and improve the quality of life.

2015 Organization Chart



2015 Finances

Dawson County Emergency Services 2015 Budget

	Original Budget	Actual
Emergency Services Administration	\$165,283.00	\$184,990.32
Emergency Management Agency	\$22,089.00	\$17,136.08
Fire Services	\$1,167,220.00	\$1,264,703.70
Emergency Medical Services	\$2,035,848.00	\$1,951,364.03
Total Emergency Services Budget	\$3,390,440.00	\$3,418,194.13

Dawson County Emergency Services 2015 Actual Revenue

Fire Services	\$16,688.70
Emergency Medical Services	\$875,919.33
Insurance Premium Tax Rebate	\$1,044,267.22
Total Revenue Generated by Emergency Services	\$1,936,875.25

Note: Information provided by Dawson County Finance Department

Divisions

EMS Division

The Emergency Medical Services division currently operates three (3) Advanced Life Support Units based at Stations 1, 2, and 6. Each year our Emergency Medical Technicians and Paramedics complete hundreds of hours of formal and in-service training to improve their skill sets. Each transport unit is capable of performing 12 Lead EKG's and transmitting the results to a Cardiac Center, both trauma and medical care, and many other basic and advanced level skills. All personnel are crossed trained to perform fire suppression, extrication, and rehab support.



Fire Division

The Fire division currently operates out of eight (8) fire stations strategically placed throughout the county. Each year every career and volunteer member must complete an established training schedule to maintain certification and improve skill sets. This division responds to all matters of fire suppression and rescue incidents, assists calls from the citizens, performs building inspection and pre-fire plans, and fire hydrant testing and maintenance. This division also works to educate the public and county schools in life safety and fire prevention, and they also install smoke detectors for the elderly and needy. Like the EMS division, all personnel are crossed trained to run medical incidents.



Emergency Management Division

Emergency Management is the local lead agency for coordination of emergency and disaster response for Dawson County. Our Emergency Management Agency accomplishes its mission through preparation, mitigation, and response programs for Dawson County in order to save lives, protect property and reduce the disaster effects. Emergency Management operates the County's Emergency Operation Center (EOC), eight (8) severe weather sirens across the county, coordinates the SwiftReach Emergency Notification System, and sponsors the Community Emergency Response Team (C.E.R.T) and Amateur Radio Emergency Service (A.R.E.S) programs.



Training Division

This division trains all personnel concerning all matters of Emergency Medical Care, Fire Suppression, Extrication, Search and Rescue, Technical Rescues, Leadership and Management, and Emergency Management. The Training Division maintains all training records and ensures that all personnel are up to date on technology, methodology, and receiving more training than the required number of training hours required. The Training Division records over 14,000 training hours a year by all DCES personnel.



Special Operations

Dawson County K-9 Team

Established in 2009, this specialty unit was created to assist in the location of missing or overdue individuals. This unit supplements land and water search operations performed by the department and is available for mutual aid response. Team members are on three State teams which include GSAR, CART, and the State Body Recovery Team with the GBI.



Community Emergency Response Team

The Dawson County Community Emergency Response Team (C.E.R.T) program is part of the local Emergency Management Agency, as well as the national Citizens Corps efforts to incorporate and use volunteers in the community. Dawson County CERT members are trained in basic response techniques in order to assist local citizens and first responders in responding to disaster and emergency situations.

Amateur Radio Emergency Service

This group of local HAMM Radio Operators works in coordination with EMA to provide emergency radio communications in the event of emergencies. This group, which meets monthly, also conducts weekly radio tests or network meetings to test communication procedures and operations.

Fire Marshal / Fire Prevention Office

This Division is responsible for all building plan reviews, site plan reviews, rezoning reviews, Fire Code Inspections, Fire Investigations, compliance with Local, State and Federal Fire Prevention laws, ordinances and codes and Fire Safety Education. Deputy Chief Tim Satterfield and Lieutenant Stephen Knowles are responsible for all aspects of this office.



Fire Marshal's Office Activity Report 2015

Inspections: Annual, Follow-ups, Complaints, Certificate of Occupancies, and System testing	924
Special Events, Public Relations, and Fireworks	304
Smoke Detector Program Installs	739
Public Education with Children	2547
Plan Reviews	84
Fire Safety House Events	15
Fire Investigations	14

Fire Stations and Facilities

Station 1

- Located in downtown Dawsonville @ 393 Memory Ln
- Constructed in 2003, County owned
- Home to Departmental Administrative Offices, County Emergency Operations Center (EOC), and Crew Quarters
- Currently houses Engine 1, Tender 1, Med 1, Squad 1, Brush 1, and Battalion 1
- Combination Staffing



Station 2

- Located @ 145 Liberty Dr.
- Constructed in 2009-10 with SPOLST IV Funds, County owned
- Currently houses Engine 2, Tender 2, Med 2, Squad 2,
- Combination Staffing



Station 3

- Located @ 951 Harmony Church Road
- Constructed by Volunteers in 1975, renovated to accommodate living quarters late 1980's. County does not own the land or building – 99 year lease
- Volunteer Staffing Only (Combination Staffing 2016)
- Currently houses Engine 3, Tender 3, and Squad 3



Station 4

- Located @ 245 Emma Terrace
- Constructed in 1991 by Volunteers. County owned facility
- Volunteer Staffing Only
- Station has no living accommodations
- Currently houses Engine 4, Tender 4, and Squad 4



Station 5

- Located @ 8573 Kelly Bridge Road
- Constructed in 1987 by Volunteers; currently has far exceeded its life expectancy. County owned facility
- Volunteer Staffing Only
- Proposed for replacement due to poor condition and no capacity to house personnel in a growing residential area with increased call volume
- Currently houses Engine 5, Tender 5, and Tender 55



Station 6

- Located @ 2142 Hubbard Road
- Constructed in 1996; currently in desperate need of a new roof, building leased from Big Canoe POA
- Combination Staffing
- Currently houses Engine 6, Tender 6, Med 6, and Squad 6



Station 7

- **Located @ 170 Dawson Forest Road West**
- **Constructed in 2000 from General Fund, County owned facility**
- **Combination Staffing**
- **Station is staffed with a Paramedic daily and provides Advanced Life Support**
- **Headquarters for Training**
- **Currently houses Engine 7, Tender 7, Reserve/Training Engine, Spare Med Unit**



Station 8

- **Located @ 2996 Monument Road**
- **Constructed in 2009 through a joint agreement between Dawson and Pickens County Governments and the Wildcat Communities**
- **Dawson County owns the equipment and manages all operations; Pickens County owns the building and leases the land**
- **Volunteer Staffing Only**
- **Currently houses Engine 8 and Tender 8**



Year in Review – 2015

Emergency Services Gives Back:

During the course of the year, Emergency Services participates in three Boot Drives. We dedicate three days for each boot drive and **ALL** proceeds go to the charitable organization. Last spring we collected over \$7,600.00 for the Georgia Firefighter's Burn Foundation. During the fall over \$11,000.00 were collected for Muscular Dystrophy Association. The newest addition to our cause is Kare for Kids. Chief Kerby had the idea of wanting to give back to the citizens of Dawson County. He and Kare for Kids formed a partnership and came up with the idea of helping the children at Christmas. For the past 5 years, Dawson County Emergency Services has collected a total over \$50,000.00 for the children of Dawson County. Last year during the weekend after Thanksgiving, we collected over \$14,000.00 to benefit the children of Dawson County.



9/11 Remembrance Ceremony

Although the tragic events of 09/11/2001 occurred 14 years ago, the happenings of that day are still remembered by Dawson County's Public Safety Officers, Our Veterans and active duty members, and members of the community. The annual event was held at Fire Station 1 and featured the post of the colors by DCHS JROTC Honor Guard, Pledge of Allegiance led by Vietnam Veterans Chapter 970, Choral Presentation by Dawson County and Riverview Middle Schools, Commemorative Address by Chaplain Charles Blackstock, and Musical Presentation by FF/Paramedic James Rutmann. A large group gathered on 09/11/2015 to remember those who gave the ultimate sacrifice that day, and to pray for those fighting for our freedom today.



Annual Junior Fire Academy:

Dawson County Emergency Services hosted its annual Jr. Fire Academy (JFA) at station 7. The academy was created to give the cadets a “taste” of the training and job responsibilities of a Firefighter, Paramedic, and EMT. The academy is led by Asst. Chief Speaks and assisted by a number of members of the department. The academy is five (5) days long and is open Dawson County Middle School Students. These young people learn basic fire service skills, CPR and First Aid, Search and Rescue, and Teambuilding and Leadership.



STEMI Summit Attended:

Eleven personnel from Dawson County Emergency Services attended the 7th annual ST-Elevation Myocardial Infarction (STEMI) Summit, hosted by Northeast Georgia Medical Center.



New Ambulances:

Dawson County Emergency Services recently placed two new ambulances in service in January 2015. The two were purchased to replace the two Freightliner ambulances that had been in service since the late 1990's. Calls for emergency medical services have been on a steady, annual increase. Chief Lanier Swafford shared, "We are grateful to the Board of Commissioners and the taxpayers of Dawson County for making opportunities to enhance service delivery possible. Having a dependable fleet available to meet the needs of the community is critical."



Winter Weather Hits Hard:

Winter reared its ugly head early in 2015. Dawson County experienced several snow events and an Ice Storm to remember. Emergency Services, EMA, Forestry Commission, Power Company's, and other government departments were taxed to the limit. Countless hours and endless days were spent opening roads for emergency responses, rescues, and well fare checks of our citizens.



Another Graduate of GAEMS Directors & Leadership:

The past four years Georgia Association of EMS has held its annual Directors and Leadership Course. The course was created in partnership with GAEMS and Georgia Southern University in Statesboro, Ga and sponsored by the Georgia Trauma Commission. This four week program is designed to provide an in-depth look at the various aspects of EMS leadership and management, and prepares the participants with knowledge and tools to face the sometimes challenging and complicated world of EMS. This year Asst. Chief Danny Speaks graduated and joined fellow alumni Chief Lanier Swafford, Battalion Chief Jamerson Kerby, and Deputy Chief Ricky Rexroat.



Leading Efforts in Injury Prevention:

Serving as the lead agency for Safe Kids Dawson County, DCES continued its efforts to prevent unintentional injuries in children and adults. Through efforts such as Child Safety Seat Distribution programs and having Station's 1 & 2 designated as Child Safety Seat check stations, occupant safety continues to be a priority effort.



Volunteer Class 2015 Graduates:

Eleven local residents have chosen to serve Dawson County as Volunteer Firefighters. These 11 men started recruit school in March and graduated at the end of August. Through the heat of the summer, these men obtained countless hours of training mostly wearing 60 pounds of gear and performing duties of fire suppression, extrication, and skill techniques. But their journey was not over, as they then completed their Emergency Medical Responder course to be an assist on the medical and triage side of DCES.



Promotions and Retirements:

During 2015 we witnessed two gentlemen walk into retirement, Lieutenant Will Harris and Director Billy Thurmond. When they left, we lost 77 years of combined service in Public Safety. But as two leave, two get promoted. Jason Bennett was promoted to Lieutenant on C-Shift and Chief Lanier Swafford moved into the office vacated by Director Thurmond. Farewell and Congratulations are in order.



DCES Explorers Participate in Memorial Stair Climb:

Dawson County Fire Explorers Katelyn Hardegree and Jacob Bragg suited up on Saturday morning to climb the equivalent of the World Trade Center's 110 stories during the Fire Rescue International 9/11 Memorial Stair Climb at the Westin Peachtree Plaza. The stair climb honors the 343 New York City Firefighters who selflessly gave their lives on Sept. 11, 2001 so that others may live. Hardegree and Bragg are leaders in the Dawson County Explorers Post 58, a group of high school students in Dawson County who want to explore and learn about the firefighting industry and get hands on training.

Dawson Christian Firefighters:

Members of the Dawson Christian Firefighters have been very busy this past year. This group is comprised of many local firefighters from DCES and other locations. They continue to raise money and work for no monetary compensation on many projects for Dawson County senior citizens. Most of their time is spent repairing old and rotted porches, building handicap accessible ramps for wheelchairs and walkers, gathering and delivering firewood, and many other projects.

DCES Smoke Detector Installation Program:

In 2015 DCES continued its long standing program of installing smoke detectors at no cost in the homes of the elderly and needy or for any citizen who requested one from the department. These smoke detectors are purchased with grant money and are a vital part of the department's community risk reduction plan.

DCES Participates in Citizens Government Academy:

Educating the public in the operations and capabilities of Emergency Services, DCES hosted the Citizens Government Academy. The evening was spent explaining a variety of topics from budgeting, fire and EMS operations, life safety education, and concluded by giving the attendees the opportunity to "Feel the Heat". Personnel of the department displayed for the class operations involving the flammable liquids pit, pressurized container simulator, vehicle extrication, and structural fire attack.



New ISO Rating for Dawson County:

Dawson County Reports		
Year	Overall Score	ISO Rating
2015	70.10	3/10
2010	53.85	5/10
2007	47.78	6/9/10
1987	N/A	7/9/10

A Community's ISO rating and associated weights are based on:

- **911 Center and Communications Systems:** This focuses on the facilities, technology, and support for handling and dispatching fire alarms. The score accounts for a maximum of 10% of the total classification. In 2015, it was 10% of the score.
- **Water Supply:** ISO reviews the water supply a community uses to determine the adequacy for fire suppression purposes. ISO also considers fire hydrant size, type, and installation, as well as the inspection frequency and the condition of the fire hydrants. This score accounts for a maximum of 40% of the total classification. Water Supply accounted for 25.78% of the 2015 score.
- **Fire Department:** ISO focuses on a fire department's first alarm response to minimize potential loss. ISO reviews engine companies, ladder/service companies, distribution of fire service personnel, and training. This score accounts for up to 50% of the total classification, and was 30.14% of the 2015 score.

Dawson County received the following rating for each of the additional criteria:

- **Communications:** Dawson County 911 handles all emergency calls dispatched for Dawson County Emergency Services and received 10 out of 10 points. (5.35 in 2009). The process of saving lives and property begins with the 911 call takers and dispatchers.
- **Water Supply:** The community received 25.78 out of 40 points (27.27 in 2009). The partnership between Etowah Water and Sewer Authority and the City of Dawsonville Water Department ensure an ample water supply, hydrants, and infrastructure maintenance and improvements that maximizes the use of our water resources.
- **Fire Department:** The Fire Department received 30.14 out of 50 possible points (34.33 in 2009). While the Fire Department numbers show an increase in points, this is partially due to the City of Dawsonville and Dawson County now receiving a single rating. In the past the City and County were graded separately. This score is reflective of community support, equipment, and manpower. Improvements in response times, improvements in equipment, and additional staffing will positively impact this grade as we move to the future.
- **Community Risk Reduction:** The Fire Department received 5.01 out of 5.50 possible points in this category. This section was new to the ISO Community Risk Program and added in 2014. This solid score is a reflection of prevention programs that reach all ages, strong investigative practices into origin and cause of fires, and solid, but fair safety inspection practices within Dawson County.
- **Divergence Factor:** This is used by ISO to balance the scores between water supply and the fire department. 0.83 points were deducted from the final score to re-balance. The divergence factor in 2009 was 0.10%. This is proof that even with a good fire department and water delivery systems, much work still needs to be accomplished for the good of the community.

PPC Review

ISO concluded its review of the fire suppression features being provided for DAWSON CO FPSA. The resulting community classification is **Class 03/10**.

If the classification is a single class, the classification applies to properties with a Needed Fire Flow of 3,500 gpm or less in the community. If the classification is a split class (e.g., 6/XX):

- > The first class (e.g., "6" in a 6/XX) applies to properties within 5 road miles of a recognized fire station and within 1,000 feet of a fire hydrant or alternate water supply.
- > The second class (XX or XV) applies to properties beyond 1,000 feet of a fire hydrant but within 5 road miles of a recognized fire station.
- > Alternative Water Supply: The first class (e.g., "6" in a 6/10) applies to properties within 5 road miles of a recognized fire station with no hydrant distance requirement.
- > Class 10 applies to properties over 5 road miles of a recognized fire station.
- > Class 10W applies to properties within 5 to 7 road miles of a recognized fire station with a recognized water supply within 1,000 feet.
- > Specific properties with a Needed Fire Flow in excess of 3,500 gpm are evaluated separately and assigned an individual classification.

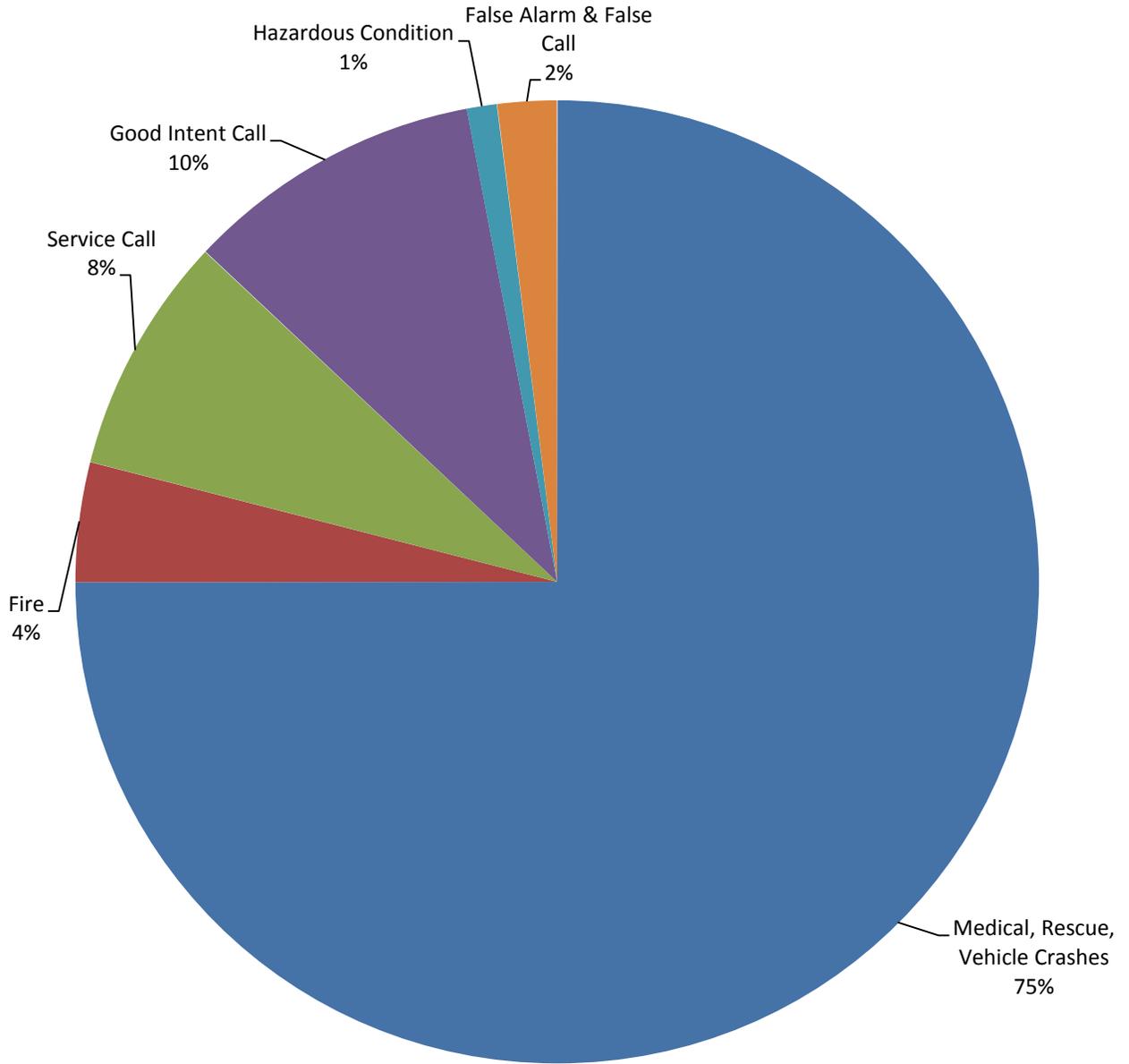
FSRS Feature	Earned Credit	Credit Available
Emergency Communications		
414. Credit for Emergency Reporting	3.00	3
422. Credit for Telecommunicators	4.00	4
432. Credit for Dispatch Circuits	3.00	3
440. Credit for Emergency Communications	10.00	10
Fire Department		
513. Credit for Engine Companies	5.81	6
523. Credit for Reserve Pumpers	0.50	0.50
532. Credit for Pump Capacity	3.00	3
549. Credit for Ladder Service	2.78	4
553. Credit for Reserve Ladder and Service Trucks	0.41	0.50
561. Credit for Deployment Analysis	2.87	10
571. Credit for Company Personnel	4.11	15
581. Credit for Training	8.66	9
730. Credit for Operational Considerations	2.00	2
590. Credit for Fire Department	30.14	50
Water Supply		
616. Credit for Supply System	16.53	30
621. Credit for Hydrants	2.99	3
631. Credit for Inspection and Flow Testing	6.26	7
640. Credit for Water Supply	25.78	40
Divergence	-0.83	--
1050. Community Risk Reduction	5.01	5.50
Total Credit	70.10	105.50

Annual Appreciation and Awards Banquet:

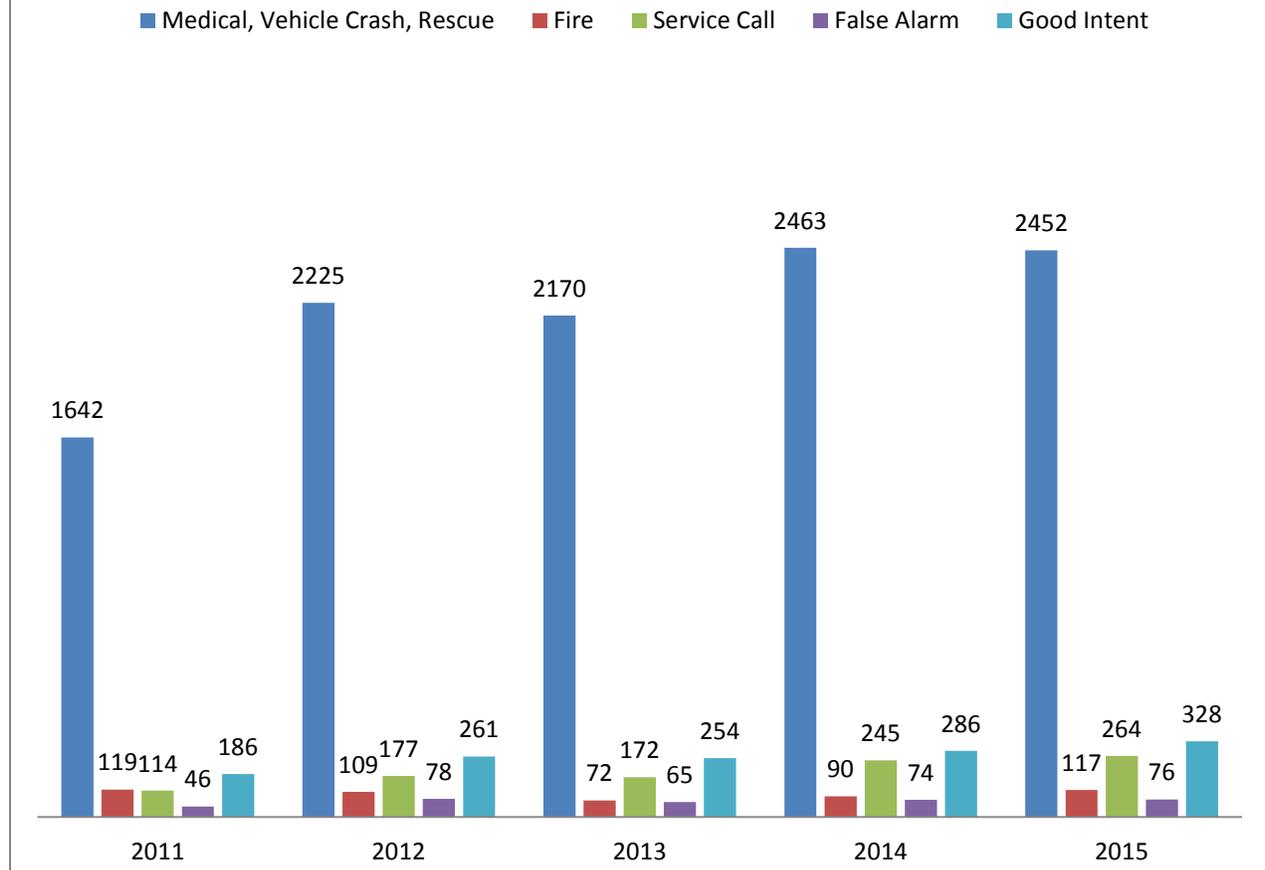
Every year, Dawson County Emergency Services gather to celebrate accomplishments and pay tribute to the personnel who went above and beyond their service in 2015. DCES personnel, their families, friends, and government officials get together for this special evening of food, celebration, and fellowship. Tim Pastore and Eli Kesting were awarded the Valor Award for rendering aid to a young woman who was involved in a collision with their fire truck. Olivia Webb and her family were on hand to assist in presenting these awards. Merit Commendations were also given to James Free, David Allen, and Mike Baumgartner. Pastore was also named employee of the year and Matthew Satterfield was named Volunteer of the Year. The Legends Award shines a spotlight on individuals whose contributions to local emergency services through the years will do down as legendary. The recipients of this year's Legends Award went to Greg Rowan and Tim Stowers. The night was concluded with a special recognition of Director Billy Thurmond for his 35 years of service, leadership, mentorship, and friendship.



Emergency Incidents by Type



Types of Emergency Responses



Types:

Medical, Vehicle Crash, Rescue: Medical illness, Trauma, Vehicle Crash, Search for person on land and water, Extrication

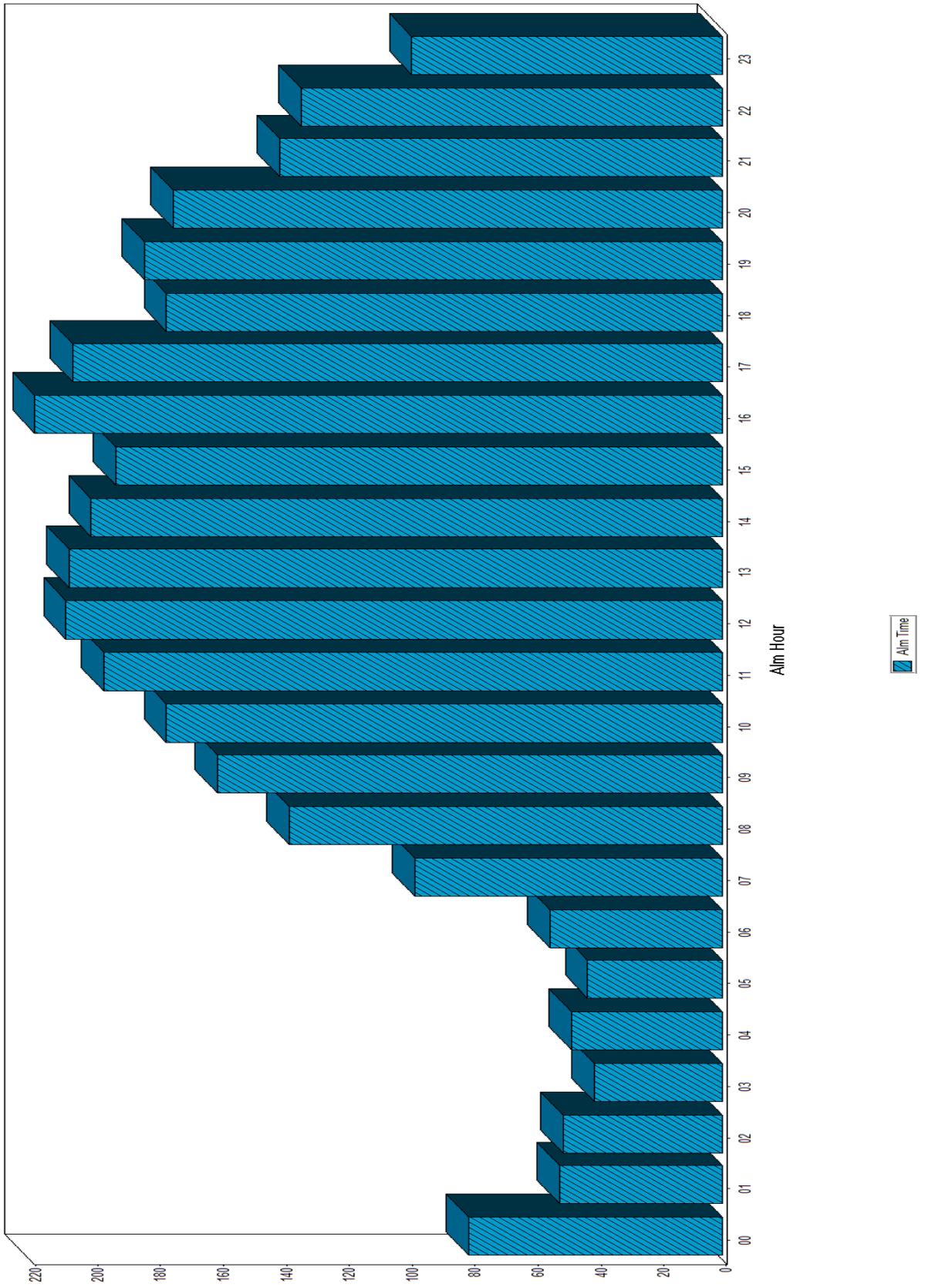
Fire: Building Fire, Chimney Fire, Vehicle Fire, Forest and Brush Fire, Grass Fire, Dumpster Fire

Service Call: Water Leak, Smoke or Odor Removal, Animal Problem, Assist Police, Assist Invalid, Unauthorized burning

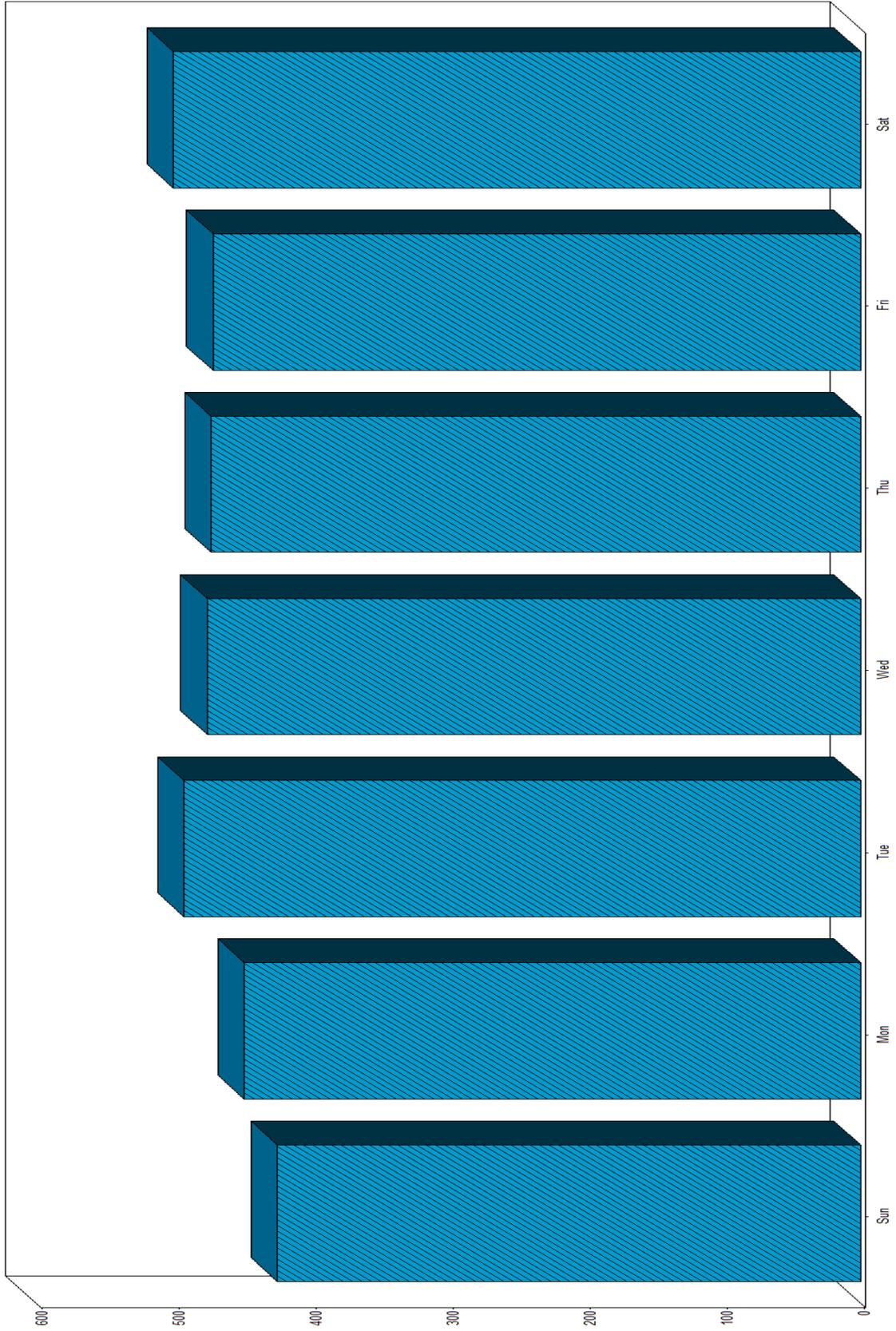
False Alarm: Bomb Scare, Smoke Detector Activation due to malfunction, Alarm System sounded due to malfunction, Smoke Detector Activation (No Fire), Carbon monoxide malfunction

Good Intent: Dispatched and cancelled en route, No Incident found on arrival, Authorized controlled burning, Prescribed Fire, Smoke Scare, Odor of Smoke, Steam vapor fog or dust thought to be smoke

Count of Incidents by Alarm Hour
Alarm Date Between (01/01/2015) And (12/31/2015)



Incident Responses by Day of Week (Modified)
Alarm Date Between (01/01/2015) And (12/31/2015)



Incidents by District
Alarm Date Between (01/01/2015) And (12/31/2015)

