Dawson County Parks and Recreation Refund Policy

REVISED: March 29, 2017

Dawson County Parks and Recreation hereby implements the following refund policy:

Any activity or reservation cancelled by DCPR will be refunded in full or credit given towards another available sport, activity, event or facility rental.

Youth Sports Registration Fees – No refunds will be granted, except in the event of injury, prior to the first game and which prevents the player from participating for the remainder of the season. Requests for refunds in these circumstances must be accompanied by a doctor's certification of injury. Eligible refunds may be assessed a \$10 administrative fee and cost of the uniform and equipment for the sport. Refunds may be granted in the form of a credit for future registration fees, classes and other activities.

Classes, Camps, and other Activities – Refunds for classes, camps, and other activities require a written request be made 2 full business days prior to the start date of the activity in order to receive a refund. A \$10 administrative fee will be assessed on the refunded amount. Eligible refunds may be granted in the form of a credit for future classes, facility rentals and/or registration fees.

Facility Rentals – Changes and cancellations made within 48 hours of the rental date will result in a \$10.00 service fee charge plus 10% of total rental fee. Changes or cancellations made outside of this window will result in a \$10.00 service fee charge, which will be deducted from the overall refund amount.

Campsite Reservations – Changes and cancellations made within 48 hours of the scheduled arrival date will result in a \$10.00 service fee charge and forfeiture of the first nights reservation fee. Changes or cancellations made outside of this window will result in a \$10.00 service fee charge, which will be deducted from the overall refund amount.

Failure to arrive at the campsite on the scheduled arrival date without prior cancellation of the reservation will result in forfeiture of the first nights use fee.

NO EXCEPTIONS!

To change or cancel your reservation or request a refund for other activities, please call the Dawson County Parks & Recreation main office at (706) 344-3646 during regular business hours (Mon-Fri 8AM-5PM) or email recreation@dawsoncounty.org.